BITTINGER TEAM CLIENT SURVEY

Date:_____ Client Name: _____

Realtor's Name: _____

1. Did we communicate with you often enough? ☐ Yes ☐ No
2. Did you feel we were honest in dealing with you? ☐ Yes ☐ No
3. Did we provide you with sufficient information to help you make decisions? ☐ Yes ☐ No
4. Did you hire us as a result of someone referring us to you? ☐ Yes ☐ No
5. Did you find out about us as a result of our (please check all that apply):

   ☐ Home Magazine ads ☐ vehicles ☐ signs ☐ TV ☐ theater ads ☐ direct mail ☐ bittinger.com

   ☐ other website ☐ other:_____
6. What did you appreciate the most about our service?

   _____
7. Please comment on Closing Manager, Susan Sutton:

   _____
8. Please comment on Listing Manager, Diane Klemmer (if applicable):

   _____
9. Please comment on Realtor, _____

   _____
10. What, in your opinion, could we do to improve our service?

    _____

    _____

    _____
11. Would you call/hire us again? ☐ Yes ☐ No
12. Would you refer us to your friends, family members and neighbors? ☐ Yes ☐ No
13. Do you know of someone who would benefit from our services right now? ☐ Yes ☐ No

    If you feel that it would be all right if we contacted them, please provide us with their name, address and phone number.

    Name:_____

    Address:_____ Phone Number: _____
14. We are often asked for references. May we add your name to our list of references and use your comments in our marketing material? ☐ Yes ☐ No